

NORTH SUFFOLK ANIMAL CLINIC WELCOME TO OUR PRACTICE!!

Thank you for giving us the opportunity to care for your pet. Please help us meet your needs better by taking a moment to share some important information we will need as we support your pet's needs today and in the future. **PLEASE PRINT IN ALL SPACES.**

OWNER'S NAME: _____ SPOUSE/OTHER: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

HOME PHONE: _____ CELL: _____ WORK: _____

SPOUSE/OTHER CELL: _____ WORK: _____

DRIVER'S LICENSE #: _____ STATE: _____ EXPIRATION: _____

HOW DID YOU HEAR ABOUT US: Yellow Pages Sign Recommendation Other: _____

IF RECOMMENDED, WHO CAN WE THANK? _____

PLEASE LIST ALL INDIVIDUALS AUTHORIZED TO REQUEST TREATMENT FOR YOUR PET(S):

1) _____ 2) _____ 3) _____ 4) _____

Would you like to manage your pet's health online?
 By giving us your e-mail address, you will be activating your FREE Pet Portal today! You will be able to use our website to check your pet's vaccination status, learn more about our recommendations, ask us non-urgent questions, request appointments, boarding, medication and food refills from us online and more! Be confident that we will keep your e-mail address private. You will receive an e-mail from us with your login and password information for your Pet Portal.

E-mail address: _____

PET HEALTH HISTORY:

Pet's Name	Cat	Dog	Other	Birthdate	F/M	S/N	Breed	Color

Previous Veterinarian: _____

I hereby authorize the veterinarians at North Suffolk Animal Clinic to examine, prescribe for, and treat the above described pet(s). Any animal admitted or hospitalized shall receive the necessary diagnostic tests and treatment to ensure proper medical care. I agree to pay for all services rendered and medications, goods, and supplies when purchased. I understand that a deposit may be required for surgical or medical treatment. All accounts not paid within 30 days will be subject to a late charge of 1 ½% per month (18% per annum) on the unpaid balance and billing charges in the amount of \$3.00 per month. In the event of default, the undersigned further agrees to pay any or all collection agency, court cost and attorney fees in the amount of 33 1/3% of the total due when turned over for collection. These fees are due without any relief whatever from valuation or appraisal laws. This contract extends to all additional pets brought in at a later date. **ALL FEES ARE DUE AT THE TIME SERVICES ARE RENDERED.** A \$35.00 charge is made for all returned checks.

I understand the doctor hours are from 8am – 12pm and 2pm – 7pm Monday through Thursday, 8am – 12pm and 2pm – 6pm on Friday, and 8am – 2pm on Saturday. I understand that at all other hours there may not be a veterinarian providing continuous care. By my signature below, I hereby agree to all of the above and acknowledge the receipt of a copy of this agreement (upon request).

Signature of Owner or Agent: _____ Date: _____

Request for Medical Records

Our pets will be relocating to the Hampton Roads area of Virginia. To prepare for the move we are requesting copies of our medical records.

Client's Name: _____

Client's Address: _____

Phone Number: _____

Pet's Name(s): _____

Date of Relocation: _____

I authorize _____ to release my pet's medical
Name of Your Current Veterinary Hospital or Doctor

records to North Suffolk Animal Clinic.

Please:

Fax my pet's medical records to North Suffolk Animal Clinic at (757) 483-6025.

Mail my pet's medical record to North Suffolk Animal Clinic at

2897 Bridge Road
Suffolk, VA 23435
(757) 483-3800

Hold my records at your clinic for pick-up on _____.
Date

Thank you!

Signature: _____

Date: _____



Traveling with Your Pets

There are many essential items you need to consider before traveling with your pets. We recommend having all of the following items for dogs and cats.

- **Water:** 1 gallon of water per day to be safe
- **Food:** Portion out food for each meal daily, plus several extra portions in case you are delayed. This is especially important if your pet is on a special or prescription diet. You cannot always purchase prescription diets elsewhere, or you may not be able to find food while traveling.
- **Vaccine Records:** Vaccine records including a current Rabies Certificate. A Rabies Tag will not be honored because a tag could be switched between pets. Make sure your pet(s) are up to date on all vaccinations prior to travel. Don't forget about the Bordetella vaccine because pets can pick this up at rest areas.
- **Medical Records:** Medical records if your pet has serious medical conditions. Just in case you have to be seen by another veterinarian at a private practice or emergency clinic while traveling. It is very nice if your veterinarian can write a summary if there are lots of medical conditions to provide a quick glance at your pet.
- **Medications:** Make sure you have all medications for your trip, plus an additional supply for after your trip. You may not find a new veterinarian immediately after you move. If your pet has medical problems and needs long term medications, you may want to consider your current veterinarian recommending a new practice in your new location.
- **Leash & Collar/Harness with Identification Information & Phone Number:** When you stop to walk your dog or even cats, you want to ensure they won't get spooked and run away. Collars need to be tight enough that your dog cannot slip out of the collar, which is why sometimes also having a harness on your pet is extra protection for your pet. Ensure your identification information is current, so if your pet does get lost, you can be reached either by cell phone or family/friend.
- **Cell Phone for Emergencies:** Make sure before traveling your cell phone is fully charged, and have chargers (electric or car) in case your trip is long. It is also a good idea to have coins to use in a pay phone as well.
- **Veterinarian's Name & Phone Number:** In case of emergency while traveling, it is always good to have your current veterinarian's name, clinic name and phone number if you need to call for help while traveling. Hopefully you let your veterinarian know your plans of traveling with your pet, so they can be aware of potential complications along the way.

- **Roll of Paper Towels:** This is good for easy clean up in case your pet has an accident in the car. You don't want to be searching for spare napkins to clean up vomit, urine or stools!
- **Plastic Grocery Bags:** Everyone has them at home, put several in the car for clean up purposes in the car and don't forget about clean up when stopped at the rest area.
- **Pet Friendly Hotel Reservations:** Be prepared. If you plan to travel for several days, you need to plan ahead for night time sleeping arrangements. There are lots of hotels out there that allow pets. Many do require an additional pet fee. It is usually worth it so your pet doesn't get left in the car, or you get in trouble for getting caught with pets if not allowed. There are published books listing hotels that allow pets, but you can also do research on the internet before you leave home to make those reservations. After a long day of travel, you don't want to be left out in the cold!
- **Litterbox for Cats:** Your cat may not be too keen on urinating or defecating outside at rest stops, especially if other dogs are around. A small disposable litter box with small amount of litter can be set up quickly in vehicle during stops. You will need to remember to pack your bag of litter – you may want to bring tape or rubber bands to close bag back to prevent spills.
- **Sedatives:** Some pets, especially cats, can become stressed during travel. You will need to consult your current veterinarian for advice on medications if needed for travel. You can try a short test trial with your pet to see how they will react before taking a longer trip. If your pet doesn't travel well, you may need a sedative, motion sickness medication, or Benadryl to help calm your pet.